



U.S. Department
of Veterans Affairs

THE VA RURAL TRANSITIONS NURSE PROGRAM (TNP)

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ABOUT DR. HEATHER GILMARTIN

- Nurse Scientist, Nurse Practitioner
- Understand and optimize the culture of healthcare
- Patient safety, care coordination, learning healthcare, team science, high reliability





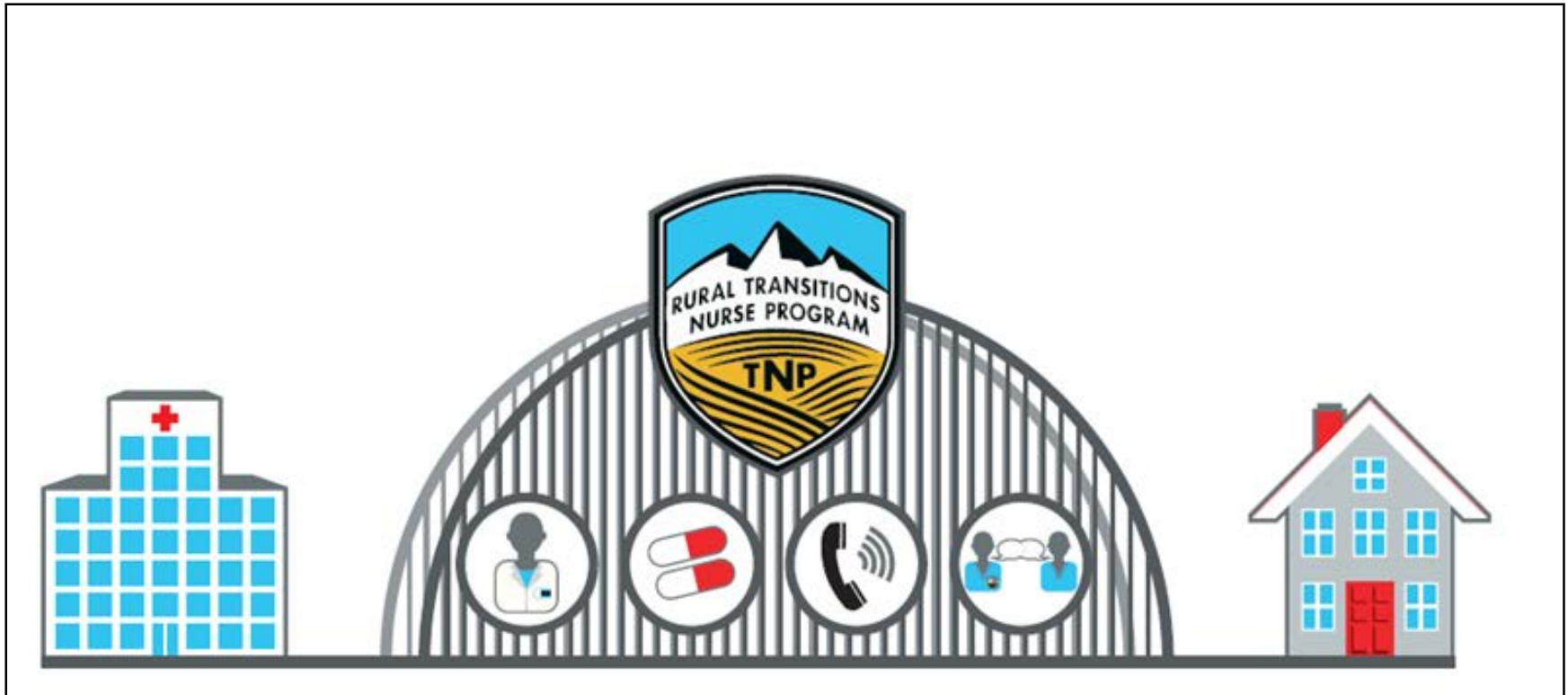
POLL QUESTIONS

- Please rate the priority for care coordination in your facility?
 - Scale (1-10)
- How confident are you in the care coordination process at your facility?
 - Scale (1-10)





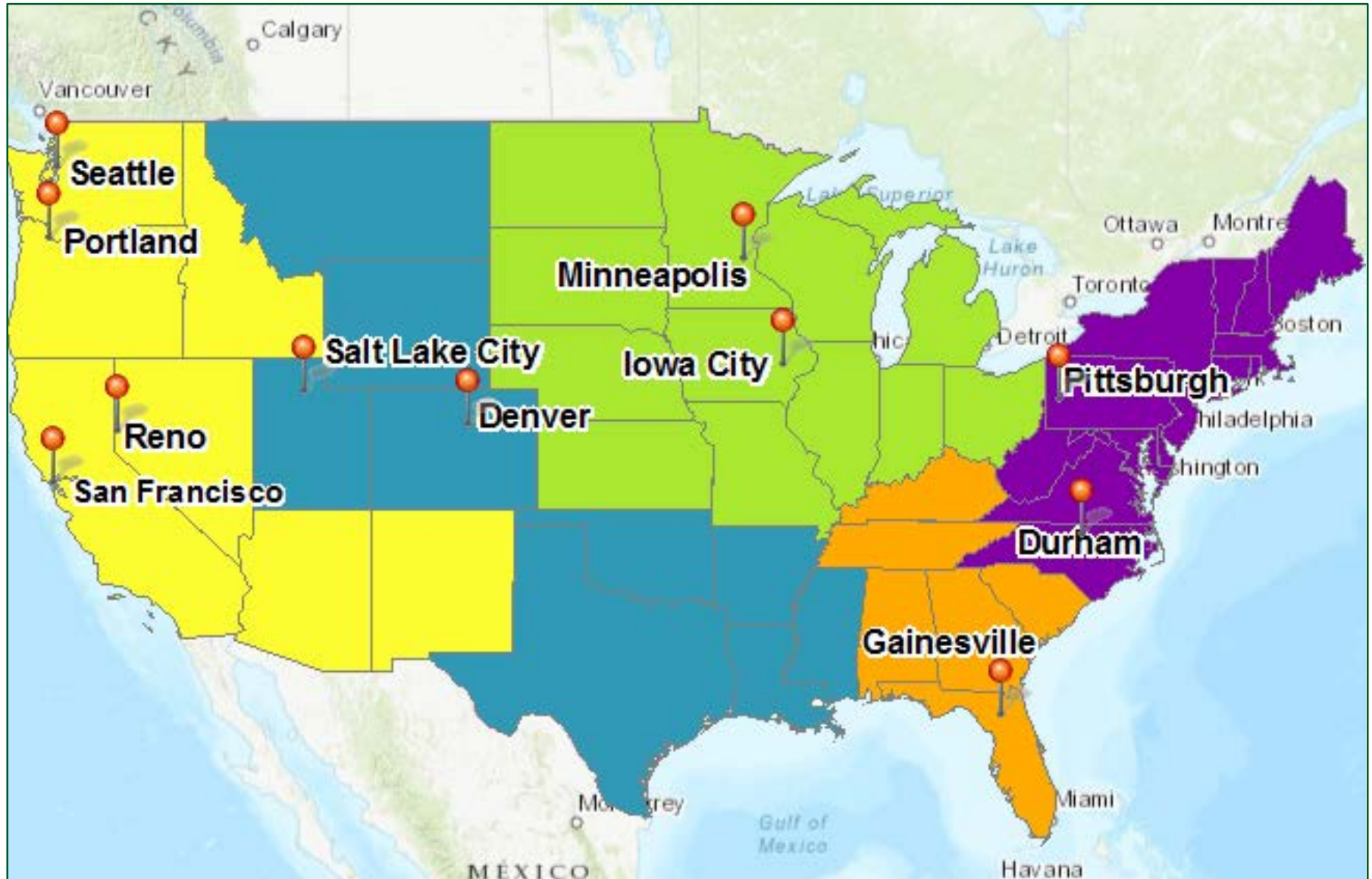
TNP BUILDS BRIDGES FOR RURAL VETERANS



Burke, R. E. et al., 2017; Leonard, C. et al., 2017



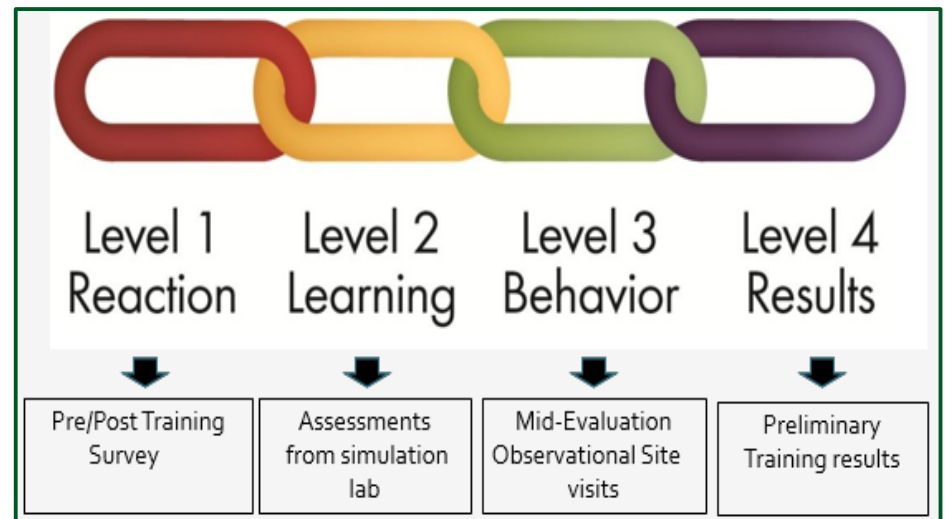
TNP LAUNCHED IN 2014





TRANSITIONS NURSE (TN) TRAINING

- Care coordination and transition management modules
- Group communication training in simulation center
- Database and documentation training
- Virtual learning collaborative
- Kirkpatrick evaluation model

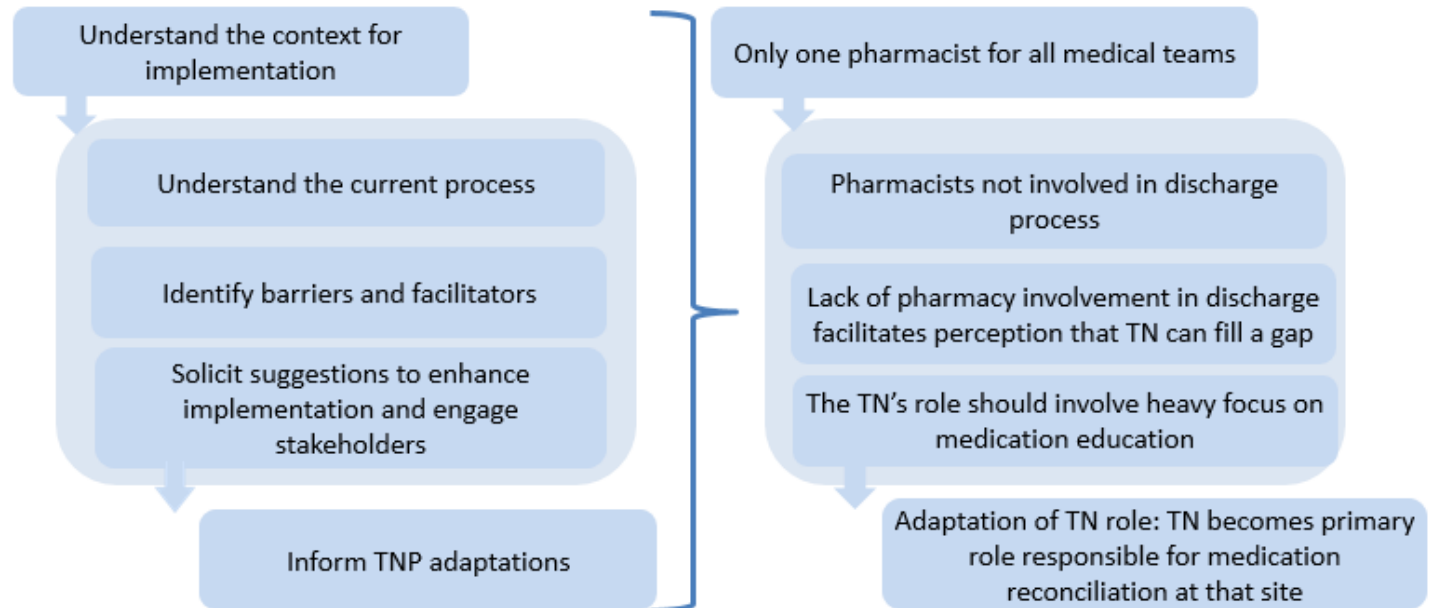


Kirkpatrick, D. L. , 1959; Praslova & Ludmila, 2010



IMPLEMENTATION SCIENCE STRATEGIES

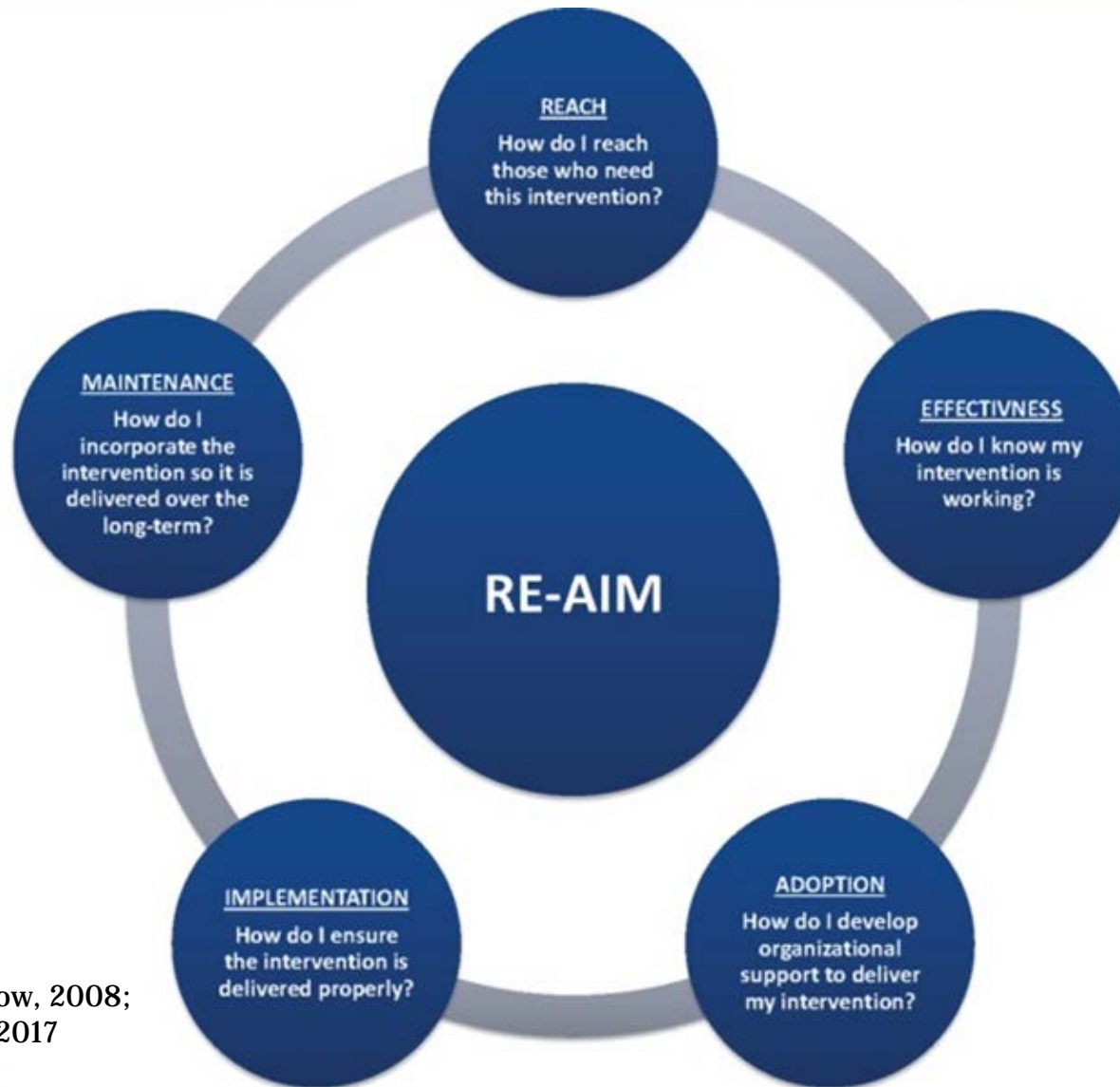
- Pre-implementation site assessment
- Facilitation
- Audit and feedback
- Tracking of adaptations



Leonard, C. et al., 2017



TNP EVALUATION AND OUTCOMES



Feldstein, & Glasgow, 2008;
Leonard, C. et al., 2017



NEXT STEPS

- Veteran Outcomes
- Relational Coordination
- Veteran Connect
- Maintenance/sustainment
- Expansion





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TNP Transitions Nurses and Hospital Champions

Denver TNP Team:

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REFERENCES

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